

Honeywell Systems Group

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Mr. Stephen E. Govel
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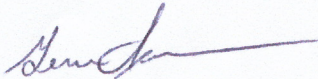
Dear Stephen,

On behalf of Honeywell, I would like to take this time to congratulate you on your recent achievement of attaining the Platinum level in our Dealer Service Certification program.

Honeywell's goal is to deliver high quality service and support that meet our customer expectations 100% of the time. In addition, we know that this goal can be reached only by implementing programs, processes, tools, and training that provide you with the service and support you need. It is apparent that you, as a member of the DSC program, hold the same high standards for yourself and Service Works Inc. You have worked hard to achieve this level of certification, and we applaud your diligence in the application and audit processes of the DSC program. Your certification shows the industry that you are committed to this goal and the investment required to attain it.

Again, congratulations! Honeywell is very excited about your participation in our elite integrator network and we look forward to a long and prosperous relationship.

Sincerely,



Gene Iannaccone
Director Field Support Services
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